



## Return and Exchange Form

Send returns to:  
561 E. Hines Hill Rd.  
Hudson, OH 44236

Have any questions?  
Contact us at: 330-655-5050

Please look over your order as soon as you receive it to insure that all items are correct and fit properly. If for any reason you are not pleased, for customers within the USA, return your product with original tags (attached) for a full refund (except for closeout or custom items), less shipping charges. Items that have been washed, soiled, worn (other than initially trying on), or altered in any way will not be returnable. Returns and exchanges must be received within 30 days from the date the merchandise was shipped. (Christmas gifts will be accepted for return or exchange up to 15 days after Christmas Day only.) We also ask that you insure the package, for your protection. If you are exchanging your product, as a courtesy for our USA customers, we will re-ship the first exchange free of charge.

For international customers, you will be responsible for all freight and duty charges relating to your return shipment (as to not incur duties, please declare items as USA goods being returned to the manufacturer). For any differences in price and shipping & handling costs, we are able to send you a PayPal invoice. If a shipment is returned undelivered, we will credit the value of the order less the freight charges in both directions.

Please fill out the form for ALL RETURNS. Missing or lack of information can cause a delay in your return or exchange. *During Coronavirus (Until further notice): With the additional Covid-19 safety precautions being taken with our shipping carriers and at our return center returns may be delayed 4-6 weeks. Thank you for your patience.*

**Please allow up to 2 weeks to process exchange requests.**

### Step 1

Send exchange to: **(If different from original order)**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Please select one of the following options

Exchange for another item(s).  
*Continue to step 2, 3, and 4*

Reimburse my original method of payment.  
*STOP after step 2.*

**Step 2: Returns** In the form below, please indicate item(s) you are returning, including a reason code.

Reason Code	SKU	Color	Size	Qty
Reason Code:	Sizing	Color	Quality/Satisfaction	Service
	A - Too Small B - Too Big	C - Do not like color D - color not as shown	E - Defective Construction F - Misjudged Sizing G - Returning a gift H - Did not like fabric J - Did Not Like Styling	K - Wrong Item Shipped L - Not as pictured M - Not as described
	Additional comments:			

### Step 3: Exchanges

SKU	Color	Size	Qty	Price

### Step 4 Method of payment

**If the total of your exchange exceeds the value of your return, please provide a method of payment. (Circle One)**

Check/Money Order    MasterCard    Visa    American Express    Discover    **Call for card info**

If you would like to contact us, please send your email to [info@uswings.com](mailto:info@uswings.com)

Card #: \_\_\_\_\_

Exp Date: \_\_\_\_\_ Security Code: \_\_\_\_\_

Signature: \_\_\_\_\_