



Return and Exchange Form

Send returns to:

561 E. Hines Hill Rd.
Hudson, OH 44236

Have any questions?

Contact us at: 330-655-5050

If you are not happy with your item, you can send it back to us, with no questions asked. Look over your order as soon as you receive it. Please make sure that all items are correct and fit properly. Our return and exchange policy is valid for 30 days from when the item was shipped. Returned items with original tags attached and accompanied by proof of purchase, received within 30-days of the ship date for the price paid (less shipping) either in the original form of payment or as a merchandise exchange. If possible please ship the purchase back in the same box. Returns accompanied by proof of purchase, received more than 30-days after the ship date and/or with tags removed, will be credited either in the form of a merchandise credit or as a merchandise exchange. We ask that you insure your package, for your protection. **NOTE: Items that have been washed, worn or altered, including tag removal, are not returnable or refundable.**

CUSTOM ORDERS ARE FINAL SALE. All "Return to Sender" shipments will receive a refund less the freight charges in both directions. If an error was made on our part (wrong size, or style shipped) we will reimburse up to \$15.00 in return shipping if sending back for exchange. (We will request a receipt of your shipment sent to us.)

Domestic Customers (USA): If you are exchanging your product, as a courtesy, we will re-ship the first exchange free of charge. Original order needs to be received and processed before the exchanged item can be shipped, so please allow 14 days after receiving your order to process your exchange.

International customers: For international customers, there are higher shipping costs, so we want to make sure you love the item you've purchased. We strongly recommend that you confirm sizing and order details with our customer service team prior to placing the order. You will be responsible for all freight and duty charges relating to a returned shipment. To reduce duty costs, declare items as USA goods being returned to the manufacturer. If a shipment is returned undelivered, we will credit the value of the order less freight charges in both directions. If exchanging, please include the correct shipping and handling. For any differences in price and shipping costs, we are able to send you a PayPal invoice.

Step 1

Send exchange to: (If different from original order)

Name: _____

Address: _____

Please select one of the following options

Exchange for another item(s).
Continue to step 2, 3, and 4

Reimburse my original method of payment.
STOP after step 2.

Step 2: Returns In the form below, please indicate item(s) you are returning, including a reason code.

Reason Code	SKU	Color	Size	Qty	
Reason Code:	Sizing		Color	Quality/Satisfaction	Service
	A - Too Small	C - Do not like color	E - Defective Construction	K - Wrong Item Shipped	
	B - Too Big	D - color not as shown	F - Misjudged Sizing H - Did not like fabric	L - Not as pictured	
		G - Returning a gift J - Did Not Like Styling	M - Not as described		
Additional comments:					

Step 3: Exchanges

SKU	Color	Size	Qty	Price

Step 4 Method of payment

If the total of your exchange exceeds the value of your return, please provide a method of payment. (Circle One)

Check/Money Order MasterCard Visa American Express Discover **Call for card info**

If you would like to contact us, please send your email to info@uswings.com

Card #: _____
Exp Date: _____ Security Code: _____
Signature: _____